

CARE DELIVERY
Treatment for patients in the appropriate care setting

eConsults

Lower specialty care costs & risk



Enable your primary care providers to manage risk and deliver excellent patient care.



Reduce Costs

Avoid >70% of routine referrals and decrease ED usage and hospital readmissions.



Improve Access

Rapid specialist advice without long appointment wait times decreases ED and urgent care utilization.



Boost Patient Satisfaction

Increase star ratings and compliance, and minimize Social Determinants of Health (SDoH).



Increase Outcomes & Quality

Address care gaps and exceed quality metrics with proactive specialty care.

Care Impact

Gain the greatest impact on cost and care when you focus on:



Diagnosis and Treatment of New Conditions

- Work-up of new symptoms
- Abnormal labs and imaging
- Changes in behaviour



Post-Hospitalization Care Transition

- Post-hospital reviews for CHF, COPD, MI, and more
- Post fall management
- Post urosepsis management



Chronic Disease Management

- Support for DM, HTN, CKD
- Worsening dementia
- Exacerbation of illness



Medication Review and Management

- Polypharmacy management
- Titrating chronic disease medication
- Closing prevention gaps

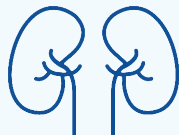
Care Pathways

Clinical pathways ensure members with poorly controlled high-impact conditions get support and leads to a greater focus on disease management and preventing exacerbations for lower acuity patients.

Condition-specific guidelines triggering an eConsult for:



Diabetes with
HgbA1c >9



End Stage
Renal Disease



Hospitalization
with CHF



Hospitalization
with COPD